



Brink's Argentina

*Sustainability Addendum*

— 2023 —

# Table of Contents



2023  
*Sustainability  
Addendum*

# Message from our General Manager

At Brink's Argentina, we integrate Sustainability into our corporate strategy and daily operations as part of our commitment towards the future. We develop business plans involving concrete actions which will generate a positive impact on both the growth and development of generations to come.

This second Sustainability update follows the ESG (Environmental, Social and Governance) criteria and supports SDGs. This new issue is presented as an addendum to the corporate 2023 ESG Report.

During this year, we calculated our Carbon Footprint for the first time following the GHG Protocol. The aim was to identify our Environmental impact and use it as benchmark for the definition of reduction actions to be taken.

We also boosted digital solutions which do not only have the purpose of providing a better service to our customers but also of reducing our environmental impact.

As to Social matters, through our Affinity Groups, made up of employees sharing interests and willing to take action, we fostered projects focused on diversity and inclusion and promoted activities with an impact on our community, especially oriented towards vulnerable sectors of our society.

Under the Governance standard, we follow guidelines from our parent company which are solidly embedded into our corporate culture and are focused on balancing business growth, care for the environment and social well-being.

I invite you to read Brink's Argentina's 2023 Sustainability Addendum.



**Ezequiel F. Sosa**  
General Manager

01.

# BRINK'S *Argentina*

- BRINK'S ARGENTINA
- FIGURES
- ESG and SDGs



# Brink's Argentina

Brink's Argentina forms part of The Brink's Company (NYSE:BCO) and, as such, shares the integration of Sustainability into its corporate strategy.

We are backed by **165 years' experience** of our parent company and **27 years of operation in our country**. We hold **16 operating branches**, over **400 transport units** and **+2200 employees**.

Among our services, we provide: cash-in-transit services, money processing, overall ATM services and international transportation of valuables (Brink's Global Services), secure cargo logistics (Secure Cargo), intelligent safe services for cash deposit (Brink's Complete) and corporate security (Brink's Seguridad Corporativa).

**Our aim is to increasingly provide more and better services to our customers; therefore, we boost the installation of our digital retail solutions (DRS) to drive efficiency and develop our services, while reducing our environmental impact.**

Also, to comply with the growing demand for information on Sustainability matters, we keep open contact with our customers, extending the ESG criteria to our value chain.

Internally, we foster continuous improvement as a pillar within our work culture and we take the LEAN philosophy as a standard to improve our processes, develop and inspire our employees and adapt to changes.



27

YEAR OPERATION  
IN THE COUNTRY



16

BRANCHES

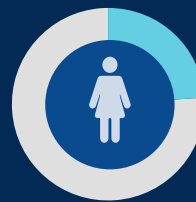


+400

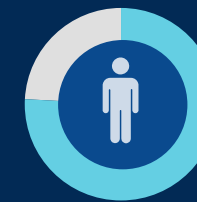
TRANSPORT UNITS



+ 2200 EMPLOYEES



24%  
WOMEN



76%  
MEN

MANAGEMENT TEAM

MIDDLE MANAGERS

50%  
WOMEN

28%  
WOMEN

50%  
MEN

72%  
MEN

## ESG and SDGs

This update is an addendum to the corporate 2023 Sustainability Report and follows the guidelines of the ESG (Environmental, Social and Governance) criteria. It also collaborates towards the following globally established SDGs (Sustainable Development Goals):



02.

# *Environmental*

→ WE MEASURE

→ WE REDUCE

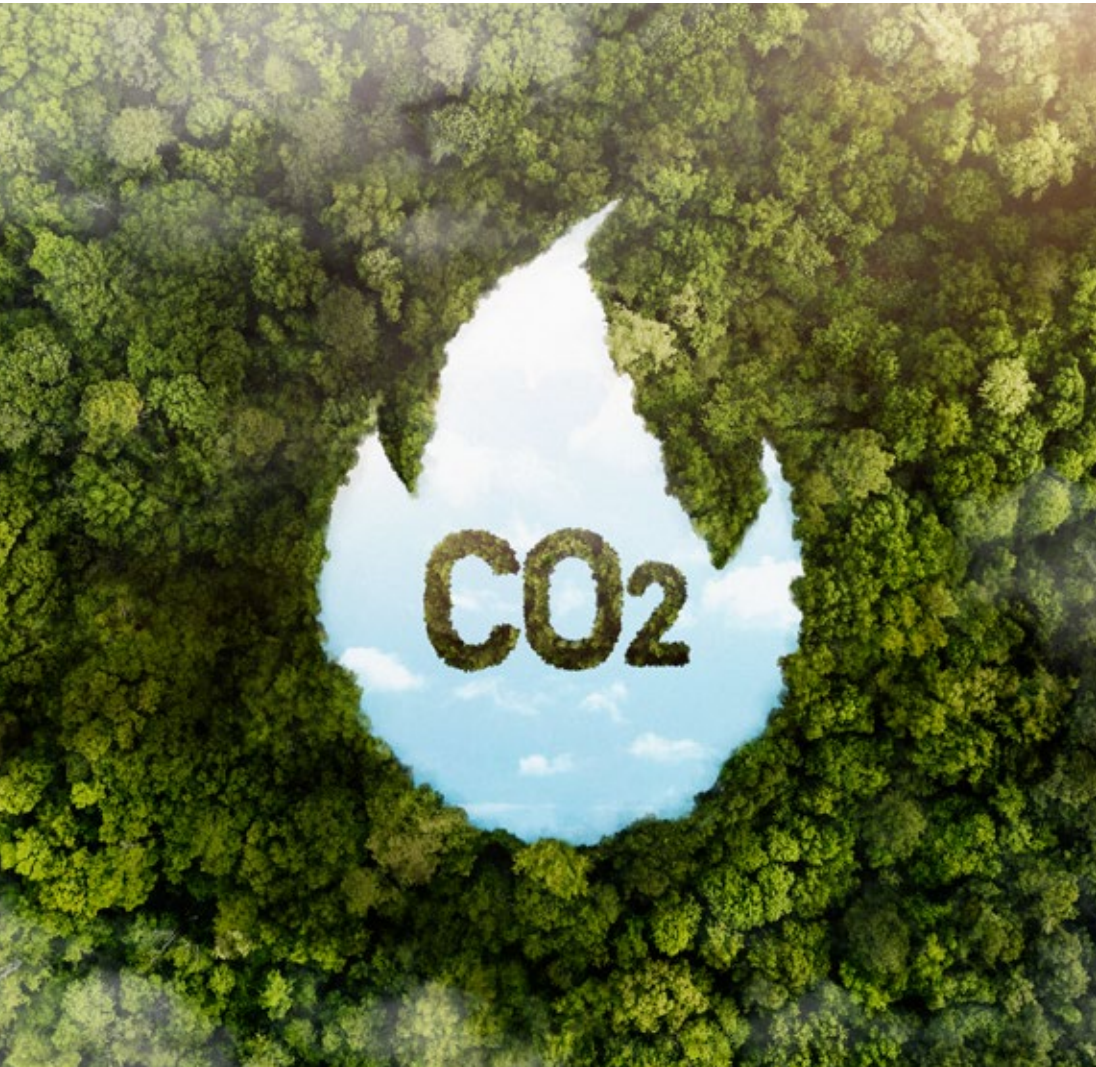
→ WE REUSE

→ WE RECYCLE





# We Measure



We understand that, to advance with reduction actions, we must previously identify our environmental impact. Therefore, we calculated our Carbon Footprint for the first time.

In 2023, APrA (Environmental Protection Agency of the City of Buenos Aires) granted us the Carbon Footprint Calculation Certificate for year 2022 on our Buenos Aires plant.

.....

We also obtained the Certificate of Environmental Suitability which includes the following items:

- Analysis of liquids drained to the rainwater drainage system
- Analysis of water table in close proximity to fuel pump
- Measurement of carbon monoxide emissions
- Acoustic impact assessment of our fleet
- Fixed effluents assessment

## We Reduce



We increasingly set ourselves to **reducing our greenhouse gas emissions and their negative impact** on the environment. Consequently, we advance with efficiency-oriented actions, such as improving driving behavior, following a preventive maintenance plan and enhancing route optimization.



This adds to our aim at **offering more and better services to our customers** every day, so we continue making progress with the installation of digital retail solutions. With this technological innovation our transport units reduce their time in the streets.



All these actions result in a **reduction of kilometers travelled** with the consequent **reduction in fuel and lubricant use** as well as in **our fleet's wear**. In addition, we can establish a relation with the reduction in traffic accidents, thus, safeguarding our crews' and other third parties' lives and well-being.



We also made progress in the **reduction of electric power use** by installing new solar panels and a solar thermal collector, which add to the automated on/off systems for lighting and screens, both at our Buenos Aires plant as well as in branches located in other provinces.



Likewise, to collaborate towards the **conservation of natural resources**, we continue with our digitization process which resulted in a significant reduction of paper use at our offices.



In terms of **waste management**, awareness talks were given, and campaigns launched. As a result of these and other actions, a reduction in domestic and special waste was obtained, while we saw an increase in recyclable waste.



In line with the above, we decided to join the **Programa Ecosellos (EcoSeal Program), Energy and Waste Seals**. With this Program, which forms part of the **2050 Climate Action Plan of the City of Buenos Aires**, we agreed on an action plan to reduce our impact and joined in this collective effort for the City of Buenos Aires to become Carbon Neutral by year 2050.



Increase in **INTELLIGENT DEVICES** installed  
**71%** (2023 vs 2022)



**SPECIAL WASTE REDUCTION**  
**54.77%** (2023 vs 2022)



**IMPROVED EFFICIENCY IN FUEL USE**  
**2.9%** (2023 vs 2022)

**DOMESTIC WASTE REDUCTION**  
**6%** (2023 vs 2022)



**REDUCTION IN LUB USE**  
**51%** (2023 vs 2022)



**PAPER REDUCTION**  
Digitization process  
**35%** (2023 vs 2022)



**ELECTRIC POWER SAVING**  
**2.35%**

**PROGRAMA ECOSELLOS ENERGY AND WASTE**



**TRAFFIC ACCIDENT REDUCTION**  
**32.5%** (2023 vs 2022)



## We Reuse

We know that another way of reducing waste is by REUSING. Consequently, we carry out both internal actions as well as in collaboration with suppliers to extend the useful life of some of our supplies.

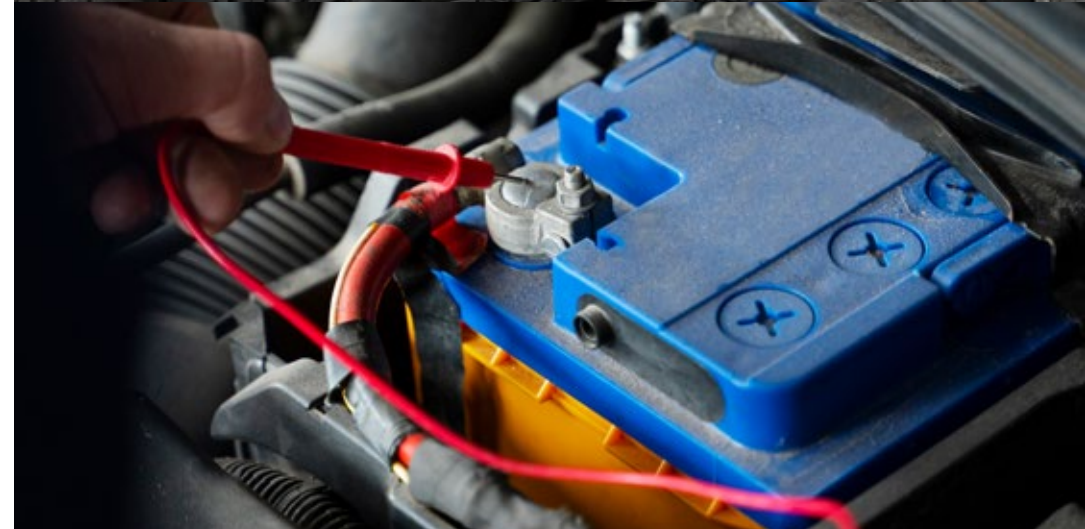
In this sense, we launched a pilot project through which **used fleet batteries** were sold to their manufacturer who could still use certain parts to manufacture new ones.

Within this same project, **used tires**, which ceased to comply with our high safety standards, were sold to third parties as they were still useful for different activities.

Certain **remittance bags**, which were previously discarded, are being repaired and reused, generating both an economic saving to the company as well as waste reduction.

Water is one of the most precious natural resources, to save it, **wastewater is treated** so that it can be reused for non-potable uses, such as fleet unit washing, water storage in case of fire, etc.

**The result obtained from all these actions is the reduction in the amount of contaminating waste and the possibility of reusing it in an environmentally-friendly manner.**



# We Recycle

Following our Waste Management plan, primary segregation stations were installed. As a result, we significantly increased the amount of our recyclables. With this waste, we continue collaborating with social organizations such as *Cooperativa Alelí* and *Fundación Garrahan* playing a role in the Circular Economy model.

As part of our Sustainable Development plan, we sold **used and discarded cash-carry bags**; they were recycled, and part of the resulting material was used to manufacture new products.

In addition, as in previous years, we chose to purchase corporate gifts with a positive impact, not only from the social standpoint but also environmentally speaking. In 2023, we purchased **gifts manufactured from recycled plastic**. Also, along the year, we presented our gifts in reusable bags to be consistent with our environmentally-friendly concept.

## RECYCLABLE WASTE

### STATIONS / BATTERIES



**74%**  
INCREASE  
(2023 vs 2022)  
PRIMARY SEGREGATION

## FUNDACIÓN GARRAHAN



**+4000 kg**  
PAPER AND PLASTIC  
BOTTLE CAPS

## WEEE



**180**  
KG

## COFFEE CAPSULES



**+2500**

## CORPORATE GIFTS



03.

# Social

→ WE EDUCATE

→ WE AID

→ WE CARE

→ WE CONNECT



# We Educate

**We understand that knowledge is the best way to develop our people, both personally and professionally. With this in mind, we address the Quality Education and Inclusion concepts, and we offer our employees training on different topics.**

The **Finish High School Program** is undergoing its third edition. With this program, we facilitate and provide our employees the possibility to finish their studies from our offices, where courses are taught. This in-company activity is provided through *Fundación Capacitarte*.

In an increasingly challenging and changing professional world, our **Web Campus** offers a great variety of training and refresher courses for all employees to increase and improve their knowledge and skills.

This year, a talk on personal finance was delivered by specialists. Eventually, our employees could choose to use this knowledge and tools to help overcome the hard economic context we are undergoing.

Our **Brink's Talks Program** offers talks on different topics. In 2023, we addressed the Sustainable Development and Environmental Management matters. These talks are not only oriented towards providing information, but also to creating awareness and interest in their participants who will, in turn, share this knowledge with their families and friends.





**FINISH HIGH SCHOOL PROGRAM**  
Currently  
**23** students



**INTERNAL/EXTERNAL TRAINING**  
**3651** hours  
Average  
**8.67** hours/employee



**TALK ON PERSONAL FINANCE**  
**+70** participants



**WEB CAMPUS AVAILABLE TO ALL OUR EMPLOYEES**



**BRINK'S TALKS PROGRAM**  
**2** TALKS  
Sustainable Development  
Environmental Management



## We Aid

**Our relationship with our Community defines us. Following this statement, we engage in solidary activities to help vulnerable sectors of our society. To fulfil this task, we work through our Volunteers Group.**

Once again, we collaborated with **TECHO** in its annual collection campaign by donating our Collection and Recount services which greatly facilitate their work.

Our third **Blood Donation Campaign** for the Garrahan Children's Hospital took place at our facilities. And, as in previous opportunities, we had the support and participation of our employees.

This year, we also started our **Solidary Money Box**. Our employees selflessly collaborate with this initiative and what is gathered is then used to purchase and donate different products.

The amount obtained through this Box was used for our **Christmas Initiatives**. On the one hand, non-perishable food was purchased for the *Obra del Padre Facundo* and, on the other, we collaborated with *Fundación Noche Buena para Todos* by preparing gift-wrapped food and treats boxes for different families to enjoy a dignified Christmas Eve's Dinner. With this activity, we did not only collaborate with the community, but it also served as an opportunity for teamwork and a pleasant moment shared by our employees.

In addition, along the year, school supplies, toys, clothes, etc. were donated to *Fundación La Misión* and other organizations in different locations of the country.





YO ❤️ SER  
DONANTE DE  
SANGRE



DONATION OF OUR COLLECTION AND  
RECOUNT SERVICES FOR TECO'S  
ANNUAL COLLECTION CAMPAIGN



Third Blood Donation  
Campaign

GARRAHAN CHILDREN'S  
HOSPITAL

+40  
DONORS

SOLIDARY MONEY BOX AND CHRISTMAS INITIATIVE

+150 KG  
non-perishable  
food donated

## We Care

**Our employees' Health and Well-being is the main stone which allows us to provide quality service to our customers.**

In this regard, **awareness talks** on different health-related matters are delivered by specialists.

This year, we decided to make our **Annual Breast Cancer Campaign** extensive to our employees' families. Consequently, our talks were open to all of them. Also, to facilitate access to medical diagnosis practices, our in-company medical team prescribed practice orders to all those who requested them, thus saving time in waiting for a doctor's appointment.

Knowing how to act in case of emergency is essential at all times and places. For this reason, we provided **CPR** and **AED** as well as **fire control and evacuation training** to our employees in Buenos Aires and other branches. For the fire control and evacuation training we used virtual reality equipment to integrate new technology and provide a state-of-the-art experience.

We also continue with our **annual flu vaccination campaign**, offering this vaccine free of charge to all our employees.

Additionally, our work benefits such as **soft landing after maternity leave**, **extended paternity leave**, **flex schedule**, **office gym**, **subsidized corporate cafeteria** and **special day gifts** are intended to favor our employees' work and personal life balance.





18

TALKS ON HEALTH-RELATED MATTERS

590

PARTICIPANTS

ANNUAL BREAST CANCER CAMPAIGN

120

Prescriptions for diagnosis medical practices

CPR AND AED TRAINING

245

Participants

FIRE CONTROL TRAINING with Virtual Reality Technology

120

Participants

ANNUAL FLU VACCINATION CAMPAIGN

74%

of Brink's Argentina's employees received the vaccine

# We Connect

**The world advances and we can not stay behind nor just be witnesses of change. By embracing the Gender Equality and Reduced Inequalities SDGs' guidelines and with the support of the Affinity Groups and HR Team, we opened our doors and strengthened our bond with the community.**

We consider that providing opportunities to different groups of our society is very valuable. For this reason, we offer the **Trainees Program** for young college students and the **Day Experience Program** for employees' children, between the ages of 18 and 23, as a first approach to work life. Also, HR staff gave a talk to UTN (National Technology University) students to promote our employer branding and generate interest of future engineering professionals.

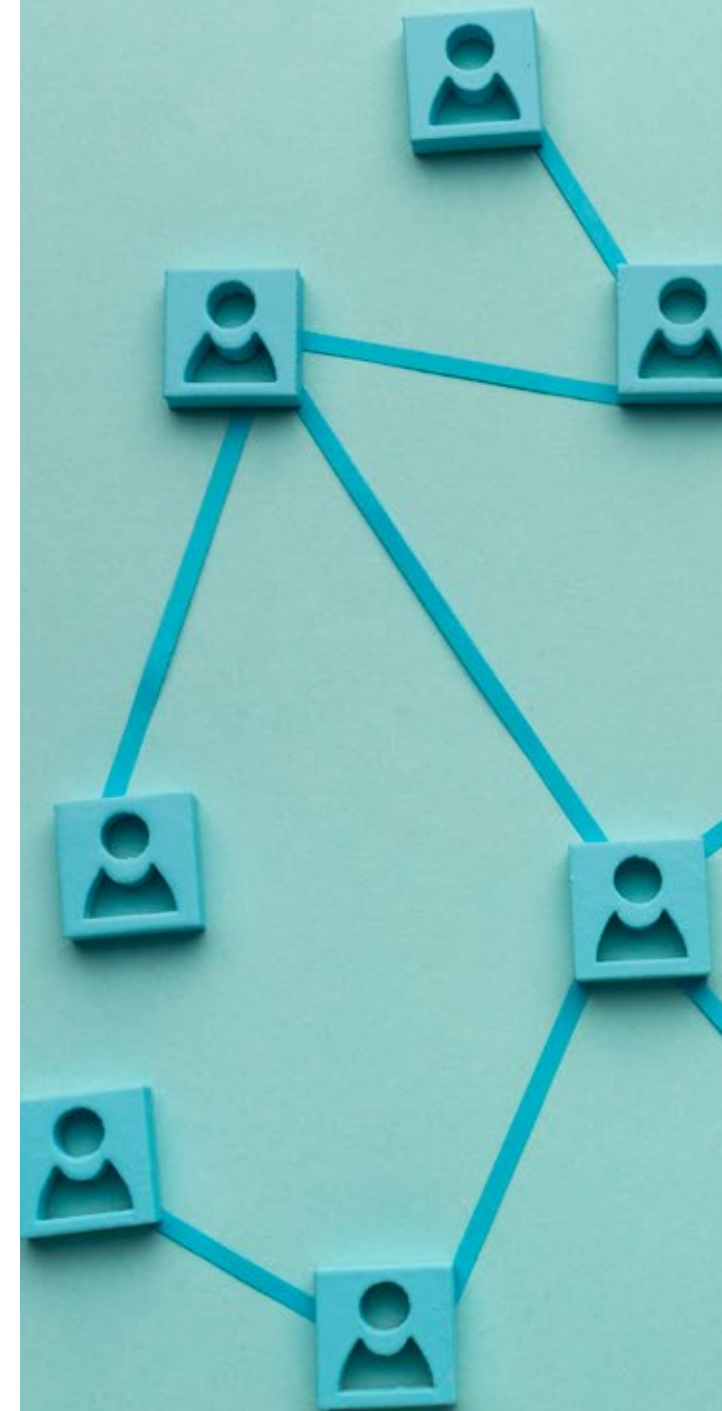
Likewise, with the aim of establishing a closer connection with people from vulnerable sectors of society, we participated in the *ACTUAR-IDEA Program*, *Expo Empleos Barriales\**, *Expo Empleos Mujer\** and in the *Jornada de Reclutamiento Masivo\**. In the latter, we were able to attract new people, who are currently working in our company.

Through the **People with Disabilities Affinity Group**, we offered Sign Language Workshops to facilitate communication between the deaf people, who work in the company, and those employees who work closely with them. In this way, we achieved a more pleasant and inclusive work environment.

The **Women's Leadership Affinity Group** organized interviews and inspirational talks for our female employees. We also participated in the Female Security Professionals Event.

With the **LGBTQI+ Affinity Group**, we participated in the March of the LGBT Pride for the second time. Likewise, we continue with our **affiliation to Pride Connection** and we currently form part of its General Committee.

\*Initiatives sponsored by the Government of the City of Buenos Aires, through different Ministries and Secretariats, to create more and better job opportunities especially for people from vulnerable sectors and women.



TRAINEE PROGRAM

9

Trainees

3

Are currently Brink's Argentina's employees

WOMEN'S LEADERSHIP INSPIRATIONAL INTERVIEWS

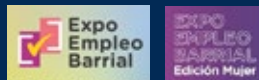
DAY EXPERIENCE PROGRAM

3

ACTUAR-IDEA PROGRAM

idea Employability Workshop. Employer branding.

EXPO EMPLEOS BARRIALES AND EXPO EMPLEO MUJER



JORNADA DE RECLUTAMIENTO MASIVO

20 new employees

UTN TALK

FEMALE SECURITY PROFESSIONALS EVENT

MARCH OF THE LGBT PRIDE PRIDE CONNECTION MEMBER



04.

*Governance*

BRINKS



# Governance

Governance is solidly embedded in The Brink's Company's culture. There are specific codes and policies on Ethics, Suppliers, Anticorruption, Anti-Money Laundering and Terrorism Financing, among others.

At Brink's Argentina we comply with and train our personnel in these policies, and we assure their strict compliance.







Elaborated by Brink's Argentina Sustainability Team